

# MonitorPro

## Benefits of EHS Data Hosting a MonitorPro System

### Fastest Response

Having direct access means we can provide the fastest response to any issues which may arise.

### Best Server Administration

We have specialised routine server checks, built up over years of hosting. A third party could not offer this.

### Guaranteed Access

Of course we have direct access with full permissions to the servers which we administer for our clients. This is often the case for our clients' servers, though this cannot be guaranteed. Various methods of access are provided, and the reliability of these is out of our hands.

### No Middle Man

Directly managing a hosted MonitorPro system keeps things simple. No middle man means no permissions issues, no Chinese whispers or back and forth between the client, IT and our technicians.

### Costs to Upgrade

It is usual practice for 3rd party or contract IT service providers to apply a charge, sometimes considerable, every time a system is updated. This is included with MonitorPro hosting – whether a minor patch or a major update, they are simply done, no extra charge.

### Fastest Updates

We will update your systems to newer versions usually faster than a third party would. Our hosted clients receive updates as they are ready, without having to schedule updates via an IT provider.

## Experience of hosting MonitorPro

There are many aspects to the hosting of a MonitorPro system, it is not simple IT. Knowledge of how all the components interact is needed, from SQL Server, to the Web Server, our MonitorPro server components, and the software and hardware requirements of them.

