

MonitorPro Translates Reports into Two Languages for Multi-National Gold Producer



MonitorPro

A professional environmental and sustainability information management solution, particularly suited for industries related to natural resources. MonitorPro is globally tested and used in water and waste water industries, as well as waste management, metals and mining.

Eldorado Gold Corporation is a gold producer active in exploration and development. The company is headquartered in Vancouver, Canada but with operations in USA, Brazil, China, Greece, Turkey and surrounding regions.

The Kisladağ gold mine, the largest in Turkey, required a software system to manage their environmental data.

Overview

After a comprehensive search, and being impressed by the wide application of our MonitorPro software at mines across the world, Kisladağ decided that MonitorPro was the ideal tool to manage their compliance issues and to handle their environmental reporting requirements.

Gulden Yuksel, Environment Manager at the site explains 'EHS Data Ltd allowed us to use their system on a trial basis in order for us to understand the system and how it works, they really made an effort on to explain the system to us during this time.' The team need to manage a range of data including noise, dust surface water, groundwater and weather. The new system replaces dozens of spreadsheets and will be used by five staff.

System

One of the key issues for Eldorado Gold for this implementation has been driven by their international footprint. Most obviously this has meant a need to produce reports in different languages (Turkish and English). This has been a simple operation in the software since Kisladağ have been able to define Turkish words and their English translation with the Turkish being used in Turkish reports and vice versa. The MonitorPro user-defined fields system was used for this. The reporting engine in the system is Crystal Reports which enables the creation of report formats in different languages and alphabets.



Implementation

Perhaps less obviously is the need to cope with different formats in data across Europe & N.America. So for example 'one hundred thousand' in Europe is 100,000, whereas in Canada it is 100.000. There is also the problem of identifying UK and US date formats, additionally the Kisladağ noise meters report dates with dots (e.g. 12.06.2008). Therefore a key part of this implementation has been to configure MonitorPro to automatically recognise different formats, provide an audit trail for the data and report it in the correct format to be understandable to readers in the different geographies.

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