

MonitorPro

Professional Services

EHS Data fully integrates consulting and software and offers a full service to create your system and keep it running smoothly



Professional Services

Your Project, Our Skills

The implementation process for new systems is a once-off process for most organisations. For us it's a daily routine occurrence. Using our skills on your project maximises efficiency. MonitorPro's flexible architecture means that every system is tailored to suit individual organisation's requirements, from varying parameters being measured and the folder structure of sites, to import streams and validation, compliance, calculations, monitoring schedules and reporting regimes.

We strongly believe in working with rather than for our clients. A dedicated Implementation Consultant will work with you to design and deliver your database creation, plus manage historical data transfers and custom report design, plus on-site or online training. We then offer a variety of ongoing support and data processing services tailored to suit.

Database Framework

The technical strength of our company is at the heart of our business. Our team have been recruited from not only in IT but also from environmental and technical backgrounds, and all have a long track record of using, administering and developing Environmental and Sustainability Data Management Software.

Our developers are experienced in the specific fields of EHS data management, from waste management to contaminated land, mining and general industrial site monitoring. This enables the company to develop highly relevant solutions and quickly understand our clients' needs.

Professional Services Summary Hosting

You do not need to own and manage your own hardware. We have dedicated servers in a secure data centre, and offer 'cloud' hosting and administration services. These are in two modes:

- SaaS (Software as a Service) where you lease the software, we host and manage it.
- PaaS (Platform as a Service) where you own the software, we host and manage it.

MonitorPro is our product therefore we are better placed than any other organisation to effectively administer your system.

Ongoing Support and Maintenance

We pride ourselves on our ongoing support and maintenance which is frequently commented on by our customers. All annual maintenance contracts cover help desk support and all updates to MonitorPro products. We offer additional Essential and Premium services which provide additional administration and training services, plus other benefits.

Training

Data Management can be a technical subject, and MonitorPro systems are highly functional. To get the best out of your system we provide a range of training services. Our courses are aimed at different groups, from basic users of MonitorPro to system and IT administrators. We offer both on-site courses and online mini-refresher sessions.

Training

MonitorPro is very flexible, we can work with you to determine a system structure and contents that match your operations (sites, sample points, parameters, etc.) We then populate with any compliance and other validation rules, calculations, monitoring and reporting schedules you have, as well as setting up automatic importers to match your data streams.

Data Migration

We can migrate data from your old systems to your new MonitorPro one. This means that from day one you have a fully populated and operational database.

Report Template Design

No two sites, geographies or industries are the same regarding their reporting requirements, from regulatory to internal reports.

Often these reports contain tens, even hundreds of charts, tables and graphs. Creating these reports manually can be labour intensive and subject to human error. Often MonitorPro reports can be provided which automates this process and can produce accurate, correctly formatted reports in minutes.

Ongoing Data Management

If you have a MonitorPro system and are unable to automate your data processing systems, don't let it be a barrier to keeping your system up to date, why not let our experts do the work for you?

We can collect, collate, and upload your data into either your MonitorPro database or one hosted on our servers. We manage and update alerts based on statistical and historical readings.

This way, your staff gains the time and resources it needs to focus on data analysis and interpretation.

The service can be offered as a short term catch-up exercise, or as a part of a longer term managed service.



Custom Import Routines

MonitorPro has great import flexibility. However where data files cannot be matched to an existing format, we provide a service to design custom imports to match the file.

Bespoke Development

EHS Data's MonitorPro team have provided many bespoke solutions over the years. These range from small, single user applications to global Internet databasedriven information sites.

All our development is completed by our experienced team and none is outsourced offshore, instead completed in the UK.

Our experience makes us ideally suited to complete bespoke developments around database driven web applications including mapping and GIS elements.